

Sprint

Complete

**When life happens,
we've got your back.**

Sprint's **exclusive** program to
optimize your connected life.





Sprint

Available for select smartphones, tablets, and smartwatches.



\$29 cracked screen repair¹

For pricey 'oops' moments, pay just \$29 for trusted screen repair at one of 450 Sprint repair stores or schedule a Tech Expert visit to your home or office. Other types of repairs are available at Sprint repair stores.



Unlimited cloud storage

No worries — keep your memories safe with automatic, high-resolution backup for photos and videos via the Complete Storage app.



Password protection

Online password management tools to help you protect your accounts, along with personalized help to restore your identity via the Complete Security app.



Next-day replacement

If your device is lost or stolen, receive a replacement as soon as the next business day, saving you hundreds.

Complete



Want to learn to do something new with your device? Have a tech issue or question?

Reach a live U.S.-based Tech Expert instantly for unlimited help with your device via the Sprint Complete app.

Tech Experts can also help with:¹



Device setup

Your phone your way, including fast and easy content transfer to your new device — even learn a cool thing or two — with the help of a live U.S.-based Tech Expert.



Device checkup

Maximize speed and extend the life of your device with the help of a live Tech Expert; battery replacement provided as needed, based on applicable threshold.²



Smart home consults

Looking to simplify your life with the power of technology? Schedule a live Tech Expert consult for expert guidance on smart home devices — we'll even come to your home.



Small and medium business

Live Tech Experts are your one-stop shop to solve connected device issues for your business.



AppleCare[®] Services

With an eligible iPhone, you get 24/7 priority access to Apple experts via phone and chat and direct access to certified repairs at Apple Stores and Apple Authorized Service Providers for the first two accidental damage from handling claims during the first two years.

¹ Repairs only available for eligible devices, in select locations, subject to parts and technician availability and may be subject to the Accidental Damage from Handling claim limit. Equipment Service and Repair Program standalone coverage does not include \$29 cracked screens.

¹ All features may not be available in all areas, at all times, or for all devices.

² Battery replacement available under Sprint Complete, and eligibility subject to performance thresholds as shown on sprint.com/protection.

Summary of Key Terms and Conditions

Sprint Complete is a combination of the insurance Equipment Replacement Program (ERP), the service contract Equipment Service & Repair Program (ESRP), and Tech Expert.

To view the full Terms and Conditions of program coverage, you may do one of the following before you enroll: 1. Ask your sales representative, 2. View and download online at protection.sprint.com/terms-and-conditions, or 3. Call 1-800-584-3666. We will also provide you the full Terms and Conditions after enrollment.

Sprint Complete					
Monthly charge¹	Tier 1	Tiers 2-4		Tier 5	
	\$9	\$15		\$19	
Covered incidents	ERP Insurance: Loss, theft, and physical damage (excluding ADH). ESRP Service Contract: Accidental Damage from Handling (ADH), and mechanical and electrical breakdown due to defects in materials or workmanship as a result of normal wear and tear (malfunction).				
Tech Expert²	N/A	Included			
Content backup³	5GB	Unlimited			
ERP Insurance claim limits	Maximum of three claims within any consecutive 12-month period. Equipment replacement value maximum of \$2,000 per claim.				
ESRP Service Contract ADH claim limits	Two ADH claims within a consecutive 12-month period.				
ESRP AppleCare® Services (ACS) Administration⁴	N/A	Within the first 24 months, ACS Administration will cover the first two ADH claims and all malfunction claims for customers who purchase a new iPhone 6s, SE, or above and enroll in coverage within 60 days. (ACS administration not available for customers in Puerto Rico and the U.S. Virgin Islands.)			
ESRP Asurion Administration	For devices eligible for ACS Administration, the third or subsequent ADH claim and all malfunction claims after 24 months will be covered under Asurion Administration. For all other devices, all claims are under Asurion Administration.				
Deductibles & Service Fees					
All deductibles and service fees are non-refundable per approved claim.					
	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5
Insurance Deductibles (ERP) & Service Contract ADH, other than screen repair, Service Fees during Asurion Administration (ESRP)					
Device replacement	\$50	\$125	\$225	\$275	\$275
Device repair	\$25	\$65	\$115	\$140	\$140
Service Contract ADH, other than screen repair, Service Fees during AppleCare® Services Administration (ESRP)					
Device replacement and other repairs	N/A	\$99	\$99	\$99	\$99
Screen Repair Service Fee (ESRP)					
	\$25	\$29	\$29	\$29	\$29
All Malfunctions Service Fee (ESRP)					
\$0					

ERP is underwritten by Continental Casualty Company, a CNA company (CNA), Chicago, IL, and administered by Asurion Protection Services, LLC, a licensed agent of CNA (In Iowa, Lic. #1001002300. In California, Asurion Protection Services Insurance Agency, LLC, CA Lic. #0D63161. In Puerto Rico, Asurion Protection Services of Puerto Rico, Inc.). ESRP is provided by Asurion Warranty Protection Services, LLC, or one of its affiliates. Terms and conditions are subject to change. Coverage terms may vary by state and eligibility may vary by device. All applicable taxes and surcharges extra. Visit sprint.com/protection for complete terms, conditions, and limitations of coverage.

Changing Your Device Under Sprint Complete: In the ESRP portion of your coverage, if you change to a device that is covered under Asurion Administration, the Asurion Administration service fees will apply and any ADH and malfunction claims will not reset and will carry over to the newly activated device. If you change to a new eligible iPhone that is covered under ACS Administration, the ACS Administration service fees will apply as applicable and any ADH or malfunction claims will not carry over to your new device because your claim count resets.

ESRP Standalone					
Monthly charge	Tiers 1-4: \$8.25 , Tier 5: \$11				
Covered incidents	Accidental Damage from Handling (ADH), and mechanical and electrical breakdown due to defects in materials or workmanship as a result of normal wear and tear (malfunction).				
ADH claim limits	Two ADH claims within a consecutive 12-month period.				
Service fees					
All service fees are non-refundable per approved claim.					
	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5
Device replacement	\$50	\$125	\$225	\$275	\$275
Device repair	\$25	\$65	\$115	\$140	\$140
Malfunctions	\$0				
Important Information for All Programs					
Replacement equipment	<ul style="list-style-type: none">Claims may be fulfilled with new or refurbished equipment.If the same make and model is not available, a comparable model will be substituted. Color, features, and accessory compatibility are not guaranteed.Apple Watch claims are not eligible for repair. Replacements will only be fulfilled with the model and color combination sold by Sprint.				
Cancellation policy	You may cancel your optional coverage at any time and receive a prorated refund/credit.				
Arbitration	Program coverage contains binding arbitration (express state exemptions may apply; please see your program terms and conditions).				

Important Information: For approved claims, a repair or replacement device will be provided at our discretion. For repairs, you will be required to bring or mail your device to an authorized repair center. Remote repair options may be available for Sprint Complete customers at time of claim for select devices, subject to parts and technician availability. Additional information on repairs is available at phoneclaim.com/sprint, which includes a list of eligible devices, types of repairable damage, and available select repair locations.

Repair eligibility is subject to change. If you have an eligible device that is not repairable, a device that is ineligible for repair, there is not an authorized repair location available, or we decide that a replacement is necessary, you will receive a replacement device and be charged the replacement service fee. If you have a water-resistant device, it may not be water resistant after repair. After your repair, your device will be of like kind and quality with similar features and functionality.

Device Schedule

Device Tier	Devices
Tier 1	Motorola E4, Samsung J3 Emerge
Tier 2	Apple iPhone® 5S 16GB, Apple iPhone SE 16GB, Apple Watch
Tier 3	Apple iPhone 6 (16GB, 64GB), Apple iPhone 6 Plus 16GB, Apple iPhone 6S (16GB, 32GB, 64GB), Apple iPhone 6S Plus (16GB, 64GB), Apple iPhone 7 (32GB, 128GB), Apple iPhone 7 Plus 32GB, Apple iPhone 8 64GB, Apple iPhone 8 Plus 64GB, Samsung Galaxy Note 5, Samsung Galaxy S5, Samsung Galaxy S6 (32GB, 64GB, 128GB), Samsung Galaxy S7 32GB, Samsung Galaxy S7 Edge 32GB, Samsung Galaxy S8 64GB
Tier 4	Apple iPhone 7 Plus 128GB, Samsung Galaxy Note 8, Samsung Galaxy S8 Plus 64GB, Samsung Galaxy S9
Tier 5	Apple iPhone X

For information about your phone model, if you do not see it in the list above, and for a complete and current list of devices with associated deductible amounts, please visit phoneclaim.com/sprint or call **800-584-3666**. NOTE: This list is changed from time to time. Please check phoneclaim.com/sprint anytime your equipment changes for your applicable fees, deductibles, and monthly charge.

Important Information:

- ¹ The monthly charge for Sprint Complete includes the cost of insurance provided in the program. For customers who elect insurance coverage, the monthly insurance premium may include fees payable to Sprint and/or Asurion. Monthly charge per device and deductible depend on device type. See schedule on phoneclaim.com/sprint for a complete list of devices with applicable pricing and deductible tiers. All applicable taxes and surcharges extra. Offers may be modified or discounted at any time.
- In New York only, residents may separately purchase ERP insurance or an ESRP service contract, which contain the same ERP or ESRP benefits and fees as under Sprint Complete; depending on the device, ERP is available for \$1, \$3.75, or \$5 and ESRP is available for \$8.25, \$9.25, or \$12.
- ² Tech Expert may be available separately for \$7/month.
- ³ There may be limitations on the size of each video that can be backed up and secured.
- ⁴ AppleCare Services Administration is a separate program from AppleCare+. If your device is already enrolled in AppleCare+, it is ineligible for AppleCare Services Administration.
- AppleCare® Services, iPhone® and Apple Watch® are registered trademarks of Apple Inc.



Signing up is easy, but you must act quickly! Simply ask a Sprint sales rep to enroll.

Your device is eligible for enrollment **within the first 30 days of activation**, anytime you upgrade, or within 30 days of Sprint-authorized repair. After 30 days, devices may no longer be eligible to enroll.

Device purchase date: _____

Last date to enroll: _____

Full retail price of device: _____

Sprint Complete

For tablets

Comprehensive coverage for loss, theft, damage, and mechanical and electrical breakdown due to defects in materials or workmanship and normal wear and tear (malfunction).

Includes access to the Sprint Complete app for unlimited help with your device and anything connected to it.



Sprint Complete app
Available with Sprint Complete

Download the app from your app store or visit sprint.com/protection.

Program eligibility varies by device. For full terms and conditions, visit sprint.com/protection.

Advanced Device Service & Support (ADSS)

Covers malfunctions, such as mechanical and electrical breakdown due to defects in materials or workmanship and normal wear and tear.

Advanced Device Insurance (ADI)

Covers loss, theft, and physical or liquid damage.

Summary of Coverage

	Complete*	ADSS	ADI
Monthly subscriber fee	\$13	\$4	\$3.25
Mechanical or electrical breakdown (malfunction) due to defects or normal wear and tear	Included	Included	N/A
Loss, theft, liquid, or physical damage	Included	N/A	Included
Tech Expert	Included	N/A	N/A
Deductible (non-refundable per approved claim)	Tier 1: \$100 Tier 2: \$200 Per approved claim for loss, theft, or damage	\$0	Tier 1: \$100 Tier 2: \$200 Per approved claim
Claim limits	Three insurance claims within any consecutive 12-month period for loss, theft, or damage with a maximum replacement value of \$1,500. There is no claim limit for mechanical or electrical breakdown claims.	Unlimited number of claims.	Three insurance claims within any consecutive 12-month period for loss, theft, or damage with a maximum replacement value of \$1,500 per claim.
Replacement equipment	Replacement equipment may be a new or refurbished device and/or a comparable model.		
Cancellation policy	You may cancel your optional coverage at any time and receive a prorated refund/credit.		
Arbitration	Program coverage contains binding arbitration (express state exemptions may apply; please see your program terms and conditions).		
Device Tier	Tier 1	Tier 2	
Devices	ANS Quanta 10" Tablet (LTE Only) ANS Quanta 8" (LTE Only) Samsung Galaxy Tab E Samsung Galaxy Tab A	iPad Air 16GB, 32GB iPad Air 2 16GB, 32GB, 64GB iPad Air 3 16GB, 64GB, 128GB iPad Mini 4 16GB, 32GB, 64GB iPad Pro 128GB, 256GB iPad Pro 9.7 32GB, 128GB, 256GB	

If you do not see your tablet in the above list, and for a complete and current list of devices with associated service fees, please visit phoneclaim.com/sprint or call 800-584-3666.
NOTE: This list is changed from time to time. Please check the list at phoneclaim.com/sprint anytime your equipment changes.

*Complete is a combination of ADI, ADSS, and Tech Expert. ADI is underwritten by Continental Casualty Company, a CNA company (CNA) Chicago, IL, and administered by Asurion Protection Services, LLC, a licensed agent of CNA (In Iowa, Lic. #1001002300. In California, Asurion Protection Services Insurance Agency, LLC, CA Lic. #OD63161. In Puerto Rico, Asurion Protection Services of Puerto Rico, Inc.). ADSS is provided by Asurion Warranty Protection Services, LLC, or one of its affiliates. Terms and conditions are subject to change. Coverage terms may vary by state and eligibility may vary by device. All applicable taxes and surcharges extra.

Get the apps.

Complete your connected life with these powerful apps.



Sprint Complete app



Let a live Tech Expert set up your new device — even show you a cool new feature or two.



Get **unlimited help** for your device from a live U.S.-based Tech Expert.



Receive device tips, shortcuts, and proactive alerts.



Get Tech Expert guidance, customized for you, when you schedule a smart home consult.



Complete Storage app¹

The only app with true high resolution. Complete Storage gives you unlimited backup for all your photos and videos. Organize, sort, and share photos with family and friends and free up memory on your device.



Complete Security app²

Keep your passwords safe online with password management tools that can help you protect your accounts. Includes personalized help from identity restoration pros to help restore your identity.



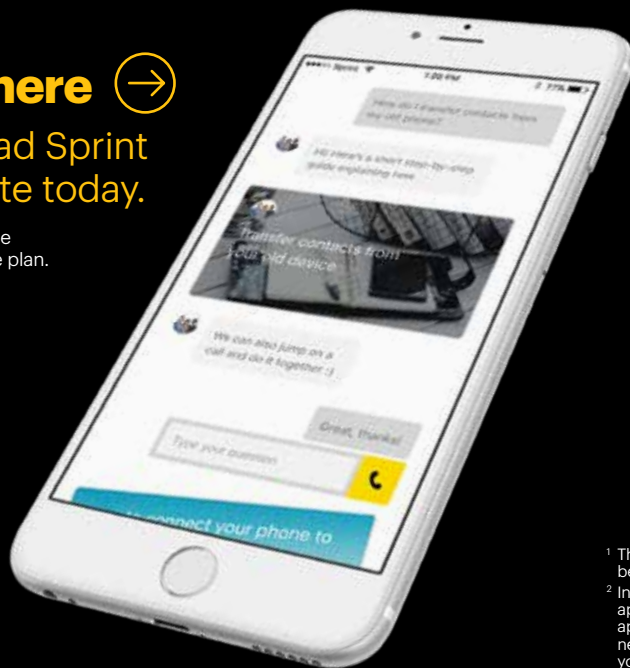
My Sprint

On the move or on the couch, the My Sprint app lets you live your life without worrying about your Sprint account.

Start here →

Download Sprint Complete today.

Included with the Sprint Complete plan.



¹ There may be limitations on the size of video that can be uploaded.

² In order to take full advantage of the Complete Security app, you must also download the Sprint Complete app. To receive assistance after a breach, it may be necessary to contact a third party, who may require you to sign a power of attorney document.

Additional Information

Duplication of coverage

The Equipment Replacement Program may provide a duplication of coverage already provided by a consumer's insurance (auto, renter, homeowner, personal liability) or other source of coverage.

Associate qualifications

Unless otherwise licensed, Sprint sales reps are not qualified or authorized to evaluate the adequacy of your existing insurance coverages. Questions regarding this program should be directed to CNA's licensed agent, Asurion Protection Services, LLC, at 1-800-584-3666.

Optional

Insurance and service contract coverage is optional and you are not required to enroll in these programs in order to purchase services or equipment. Insurance program enrollment or claim authorization shall be at the sole discretion of CNA or Asurion in accordance with the terms and conditions and applicable law.

Digital communications

If you have provided or in the future provide your email or other electronic address to Sprint, Asurion or its partners involved in administering this program, Asurion may communicate program information and legal notices with you through electronic means to the last address Asurion has on file.

Device coverage

For coverage to apply to a particular device, you must own or lease the device and have used (logged voice or data use) that device on your enrolled wireless number after initial enrollment. Coverage applies to only one device at any given time and the covered device will be your most recently used device on your wireless number at the time of the loss. See terms and conditions for the full definition.

Covered equipment

Includes wireless device, and if part of the covered loss, one standard battery, one standard charger, one standard watch band, and one Subscriber Identification Module (SIM) card. Devices NOT eligible for coverage: Boost or Virgin devices, 4G-only devices, GSM-only devices, MVNO models, special/limited edition devices, netbooks, notebooks, desktop modems, intrinsically safe device: r765IS by Motorola, Samsung Gear S II.

Non-return fee

If your device is damaged or if your lost device is later found, you can avoid non-return fees of up to \$1,500 by simply returning the device as directed by us in the return envelope that we provide to you.

Binding arbitration

THE SERVICE CONTRACT AND COVERAGE CERTIFICATE EACH CONTAIN A BINDING ARBITRATION PROVISION THAT REQUIRES THE SUBMISSION OF ALL DISPUTES (EXCEPT WHERE EXPRESS STATE EXEMPTIONS ARE PROVIDED) TO FINAL AND BINDING ARBITRATION IN ACCORDANCE WITH THE PROVISIONS SET FORTH IN THE SERVICE CONTRACT AND IN SECTION VIII.G OF THE COVERAGE CERTIFICATE.

In the unlikely event we cannot informally resolve any disputes, you will be required to: 1) RESOLVE ANY DISPUTES THROUGH BINDING AND INDIVIDUAL ARBITRATIONS OR SMALL-CLAIMS COURT ACTIONS INSTEAD OF THROUGH THE COURTS OF GENERAL JURISDICTION; AND 2) WAIVE YOUR RIGHTS TO A JURY TRIAL AND TO PARTICIPATE IN CLASS ACTIONS OR CLASS ARBITRATIONS. (EXPRESS STATE EXEMPTIONS MAY APPLY; PLEASE SEE YOUR PROGRAM TERMS AND CONDITIONS.)

Exclusions and limitations

Coverage includes limitations and exclusions. For example, cosmetic or intentional damage and unauthorized repairs. Complete exclusions and limitations can be found in the terms and conditions.

NOTE: Any person who knowingly and with intent to injure, defraud, or deceive any insurer, files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of insurance fraud. In Florida, such conduct is a felony of the third degree. In Oregon, this note does not apply.

Customer support

Asurion and CNA strive to satisfy every customer and ask you to allow them the opportunity to resolve any questions, concerns, or complaints you may have by calling 1-800-584-3666.

All applicable taxes and surcharges extra. Offers may be modified or discounted at any time.

How to make a Claim

Two ways to make a claim:

- Visit sprint.com/protection
- Call **1-800-584-3666**

Note: File your claim within 60 days of your loss.

Lost/stolen devices

If your device is lost or stolen, contact Sprint immediately at 1-888-211-4727 to suspend your service.

Here's what you'll need:

- Wireless number
- Device make/model
- Payment information (if applicable)
- Sprint PIN
- Shipping address

We may require you to provide additional information to complete your claim, such as proof of purchase and/or a government-issued photo ID.

Deductible/Service Fee

Once your claim is approved, a non-refundable deductible or service fee (when applicable) will be collected from you. See Device Schedule and phone deductibles or service fees within this brochure or visit protection.sprint.com/terms-and-conditions/

Damaged/malfunctioning devices

If the claim involves replacing a damaged or malfunctioning device, you will be provided with detailed instructions on how to return the device.

AppleCare Services

Customers eligible for ACS Administration also have the option to contact Apple directly during AppleCare Services Administration:

- Visit getsupport.apple.com
- Call Apple at **1-800-694-7466**

Within the first 24 months from the date you enroll in coverage, AppleCare Services Administration covers the first two ADH claims and all malfunction claims. Asurion will administer all claims that AppleCare Services does not.

Phone repair

All Sprint customers have easy access to phone repairs. Convenient in-store phone repairs are available at Sprint Repair locations or via mail-in to a Sprint-authorized repair center. In-store repairs are typically completed the same day and mail-in repairs are ready within 5 business days in most cases. To find an authorized Sprint Repair Center near you, visit sprint.com/storelocator.

Please note in-store repair options are only available for select phones and certain types of damage or malfunction.

No device protection?

Customers without device protection are responsible for paying the full market rate for the repair or replacement.

How to Enroll

Signing up is easy, but you must act quickly! Simply ask a Sprint sales rep to enroll.

Your device is eligible for enrollment **within the first 30 days of activation**, anytime you upgrade, or within 30 days of Sprint-authorized repair. After 30 days, devices may no longer be eligible to enroll.

Device purchase date: _____

Last date to enroll: _____

Full retail price of device: _____

Sprint



Complete

Your complete solution for easy setup,
with ongoing services to keep your
smartphones, tablets, and smartwatches
running at peak performance.



Sign up today and set up your
new device with a Tech Expert!

Your Tech Expert call is scheduled for:

Time

on _____.

Date

Access to WiFi during your call is recommended.



ASSP-6977-18 MKT59810



AG8P183-1115



Sprint Complete¹ for watches

with AppleCare Services

Effective January 11, 2019, a new **Apple Watch Series 3 or 4** enrolled in Sprint Complete within 60 days of device activation is eligible for AppleCare Services (ACS) Administration as part of Sprint Complete.

When life happens, we've got your back with Sprint's exclusive program to optimize your connected life.



\$69 for accidental damage, including cracked screens

For pricey 'oops' moments, pay just \$69 for Accidental Damage from Handling (ADH)² claims at an Apple Store or Apple Authorized Service Provider.



Next business day replacement

If your Apple Watch Series 3 or 4 is lost or stolen, receive a replacement as soon as the next business day, saving you hundreds.



Unlimited Tech Expert support

Reach a live, U.S.-based Tech Expert³ for virtually unlimited help with your device by calling 800-584-3666. Tech Experts can also help with device checkups and smart home consults.



AppleCare Services

Get 24/7 priority access to Apple experts via phone and chat and service at Apple Stores and Apple Authorized Service Providers for the first two ADH claims during the first two years.



Sprint Complete

Monthly charge	Tier 2	Tier 3	Tier 4	Tier 5
	\$15	\$15	\$15	\$19
Covered incidents	ERP Insurance: Loss, theft, and physical damage (excluding ADH). ESRP Service Contract: Accidental Damage from Handling (ADH), and mechanical and electrical breakdown due to defects in materials or workmanship as a result of normal wear and tear (malfunction).			
ERP Insurance claim limits	Maximum of three claims within any consecutive 12-month period. Equipment replacement value maximum of \$2,000 per claim.			
ESRP Service Contract ADH claim limits	Two ADH claims within a consecutive 12-month period.			
ESRP AppleCare® Services (ACS) Administration	Within the first 24 months, ACS Administration will cover the first two ADH claims and all malfunction claims for customers who purchase a new Apple Watch Series 3 or 4 or a new iPhone 6s, SE, or above and enroll in coverage within 60 days. (ACS Administration not available for customers in Puerto Rico and the U.S. Virgin Islands.)			
ESRP Asurion Administration	For devices eligible for ACS Administration, the third or subsequent ADH claim and all malfunction claims after 24 months will be covered under Asurion Administration. For all other devices, all claims are covered under Asurion Administration.			
Insurance Deductibles (ERP) & Service Contract ADH, other than screen repair, Service Fees during Asurion Administration (ESRP)				
Device replacement	\$125	\$225	\$275	\$275
Device repair	\$65	\$115	\$140	\$140
ACS Administration ADH Claim Service Fee For Apple Watch Series 3 or 4				
	\$69			
All Malfunctions Service Fee (ESRP)				
	\$0			
Important Information for All Programs				
Replacement equipment	<ul style="list-style-type: none">Claims may be fulfilled with new or refurbished equipment.If the same make and model is not available, a comparable model will be substituted. Color, features, and accessory compatibility are not guaranteed.Apple Watch claims are not eligible for repair. Replacements will only be fulfilled with the model and color combination sold by Sprint.			
Cancellation policy	You may cancel your optional coverage at any time and receive a prorated refund/credit.			
Arbitration	Program coverage contains binding arbitration (express state exemptions may apply; please see your program terms and conditions).			

Changing Your Device Under Sprint Complete: In the ESRP portion of your coverage, if you change to a device that is covered under Asurion Administration, the Asurion Administration service fees will apply and any ADH and malfunction claims will not reset and will carry over to the newly activated device. If you change to a new eligible Apple device that is covered under ACS Administration, the ACS Administration service fees will apply as applicable and any ADH or malfunction claims will not carry over to your new device because your claim count resets.

To file a loss or theft claim, call 800-584-3666. For ADH or malfunction, you will also have the option to contact Apple directly during the first 24 months with your device

- Visit getsupport.apple.com
- Call Apple at 800-694-7466
- Go to locate.apple.com to find the nearest Apple Authorized Service Provider

For complete terms and conditions, please visit sprintcomplete.com. We will also provide you complete terms and conditions after enrollment. You may cancel your optional Sprint Complete coverage at any time.

AppleCare Services Administration is a separate program from AppleCare+. If your device is already enrolled in AppleCare+, it is ineligible for AppleCare Services Administration. **AppleCare Services Administration is not available in Puerto Rico or the U.S. Virgin Islands.**

Sprint Complete with AppleCare Services is only available on new eligible Apple Watch Series 3 or 4 devices enrolled in coverage within 60 days of activation. If you change to an ineligible device on your mobile phone number, your device will be covered under the Sprint Complete terms and conditions without AppleCare Services, which have different program fees and terms. See the chart in the brochure. You can view complete terms at sprintcomplete.com.

¹ Sprint Complete is a combination of the Equipment Replacement Program (ERP) underwritten by Continental Casualty Company, a CNA company (CNA), Chicago, IL, and administered by Asurion Protection Services, LLC, a licensed agent of CNA (in Iowa, Lic. #1001002300. In California, Asurion Protection Services Insurance Agency, LLC, CA Lic. #OD63161. In Puerto Rico, Asurion Protection Services of Puerto Rico, Inc.), Equipment Service and Repair Program (ESRP), which is provided by Asurion Warranty Protection Services, LLC or one of its affiliates and Tech Expert (TE). Coverage terms may vary by state and eligibility may vary by device. All applicable taxes and surcharges extra. Terms and conditions are subject to change and contain limitations and exclusions.

² ADH claim service only available for Apple Watch Series 3 or 4 at an Apple Store or Apple Authorized Service Provider.

³ All features may not be available in all areas, at all times, or for all devices.

AppleCare® Services, iPhone® and Apple Watch® are registered trademarks of Apple Inc.